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1. Document History

1.1. Document Location

This document can be accessed from the following location: www.allergyuk.org/other-gdpr-policies

1.2. Revision History

Revision Date:	First Version February 2018
Author:	Data Analyst, Darren Selmes
Version:	1.0
Summary of Changes:	

1.3. Approvals

This document requires the following approvals:

Name:	BAF Board
Job Title:	Trustees
Date of Approval:	

Allergy UK's Cookie Policy

2. What is a Cookie?

A cookie is a small file of code that we put on your computer or mobile device when you access our website (www.allergyuk.org). This cookie allows us to distinguish you from other users of the website and will tell us whether you have visited our website before, or whether you are a new visitor. It also allows us to improve your user experience by making certain functionality available and allow the visitor to use our Web Chat programme.

With cookies, the information we collect is anonymous and does not personally identify you. We share this information with the third parties listed in section 3.

You may, if you wish, set your browser to block all cookies, including cookies associated with our services, or to indicate when a cookie is being set by us. However, it is important to remember that many of our services may not function properly if your cookies are disabled – we have specified these as “necessary” cookies below.

3. Main Cookie on Our Website

Name: *Kontented*
Cookie Name: *_allergyuk_session*
Type: Necessary
Expires: One year after session end

This cookie is used throughout the website to enable a better user experience, such as faster page loading and to enable the use of some of its features (such as accessing the secure areas of the website). Without this cookie certain services, such as donations, cannot be provided. The data stored within this cookie contains no personal information about you.

4. Third Party Cookies on Our Website

Name: *Google Analytics*
Cookie Name: *_ga*
Type: Analytics - Not Necessary
Expires: Two years after session end

Cookie Name: *_gid*
Type: Not Necessary
Expires: 24 hours after session end

Google Analytics is used to distinguish between users of our website, which uses Google Analytics to track what a visitor sees on our website and which pages they visit. We use this data to determine the number of people using our site, to better understand how they find and use our web pages, and to see their journey through the website.

Although Google Analytics records data such as geographical location, the device being used to access our website, internet browser, and operating system, these do not personally identify any person. Google Analytics also records a computer's IP address, and although this could be used to personally identify a person, Google does not grant access to this. For further information on these cookies, please visit <https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage>

The following links provide details or where Google keeps IP's they "store" from Analytics, how they use cookies and their terms and conditions:

<https://www.google.com/intl/en-GB/policies/privacy/>

<https://www.google/intl/en-GB/policies/technologies/cookies/>

<https://www.google.com/analytics/terms/us.html>

Name: *Allergy UK Web Chat (provided by Click4Assistance)*

We use cookies to enable our online live chat communication provided by Click4Assistance.

Cookie Name: C4ATBWid

Type: Necessary

Expires: After session end

The C4ATBWid cookie is used so that the visitor can move around the website but still keep a chat session active.

Cookie Name: C4ATBCookie

Type: Not Necessary

Expires: 31/12/2020

The C4ATBCookie cookie is used to identify what website pages the visitor has been on, but is not needed in order for the chat functionality to work as expected.

Cookie Name: C4ATBChat_

Type: Necessary

Expires: 31/12/2020

The C4ATBChat_ cookie is used to identify if the user has had previous chat sessions which helps in case a session had ended abruptly.

These cookies do not store any personal identifiable information regarding the website visitor.

For further information on these cookies, please visit

<http://www.click4assistance.co.uk/privacypolicy.aspx>

5. Other Cookies

Certain pages on our website may contain embedded content, for example YouTube videos, and you may be sent cookies from these websites. We also have "share" buttons for certain social media networks (Facebook and Twitter) that may also set a cookie when you are logged into their services.

Allergy UK do not control these cookies or their settings. For further information on these cookies, please visit the associated third party website.

6. Contacting Us

If a person would like us to contact us in relation to this Cookie Policy, then please contact us in writing via email on info@allergyuk.org, or by post at: Data Protection, Allergy UK, Planwell House, LEFA Business Park, Edgington Way, Sidcup, Kent, DA15 5BH.